



June 2010

Dear Friends,

Hope all of you are enjoying the beginning of summer! Since our last issue, TISOH has graduated a new class of hospitality professionals. Here is what's new:

Get Involved with your Alumni! On **Wednesday, June 23rd at 6:30 p.m. at TISOH**, there will be a meeting to greet our new Alumni members and to welcome back our current members. Topics covered in the meeting will include upcoming events, membership, ways to become involved as well as great networking opportunities. Mark your calendars!

What's new with TISOH? Did you know that TISOH has hired new instructors? We are excited to welcome **Laurie Luongo SPHR** and **Nelandra Anselmo MS, PHR** to the faculty!

We want to hear from YOU! We have begun the process of updating all of our alumni records. We ask that you play a significant role in this effort by providing your current contact information. Click [here](#) to complete the form!

TISOH Alumni Spotlight Interview! This month, we point our spotlight on Kimberly Barnes, alumna of our Conference Management and Event Planning certificate.

Wishing everyone a sun-filled summer!

Sincerely,

Timothy M. Lam
Executive Director

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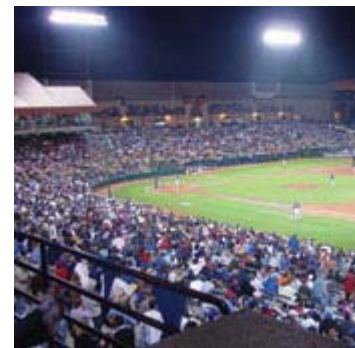
[What's new with TISOH?](#)

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SAVE THE DATE!

Join us as we cheer on
the Las Vegas 51's
Triple-A Baseball Team!
Thursday, August 26th
6:00 p.m.
Cashman Field



Get involved with your Alumni!



Mark your calendar! TISOH ALUMNI Meeting - June 23, 2010

On **Wednesday, June 23, 2010**, at **6:30pm**, **TISOH campus**, the **Alumni Association** will be hosting a **meeting** to greet new members and to welcome back current members on campus. Don't miss this wonderful opportunity to

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network and become involved in activities with your fellow Alums! Topics to be discussed are new membership benefits, upcoming events and available board and committee positions.

What's new with TISOH?

**TISOH
NEWS**

Welcome our new TISOH Instructors!

We are proud to welcome Laurie Luongo, SPHR and Nelandra Anselmo, M.S, PHR, to the TISOH family. Laurie and Nelandra are the instructors for the Hospitality Human Resources (HHR) course. This class provides students with the fundamental human resource principles and applications specific to the hospitality industry.

Laurie Luongo, SPHR, is the Vice President of Human Resources for the Trump Hotel Collection. Laurie has extensive HR management experience in the hospitality industry. Before overseeing Human Resources operations for all Trump properties around the world, Laurie was the Director of Recruitment, Employment/Training and Development at The Venetian Resort Hotel Casino. Laurie is certified by the Society for Human Resources Management (SHRM) as a Senior Professional in Human Resources (SPHR).

Nelandra Anselmo, M.S., PHR, a certified professional in human resources, Nelandra has worked at the top levels of organizations (Station Casinos, Coast Casinos, Cannery Casino Resorts) in the areas of employee relations, health and wellness and organizational learning and development, which has influenced her work as co-founder of The Life; transition coaching and performances coaching for all phases of life. In addition to her coaching practice, Nelandra is also a licensed marriage and family therapist intern in the state of Nevada and serves on the board of directors of the Family Institute of Nevada.

During our **Spring 2010 commencement ceremony** at JW Marriott, Laurie Luongo (below) served as our inspiring commencement speaker:



During the **TISOH 2010 Career Fair**, Nelandra taught two popular HR workshops:



We want to hear from YOU!

**KEEP IN
TOUCH**
through the
PINEAPPLE

Keeping in touch...

Get a new job? Trying to contact classmates? Getting married? Would you like to post a personal in the next issue of **The Pineapple**? If so, please fill out the form by clicking [here!](#)

By updating our records and keeping in touch, this will greatly assist us in providing you valuable resources such as upcoming events, leadership workshops and seminars, and various academic and social engagements. Your active involvement and participation are crucial to the success of TISOH. If you have any ideas for future alumni events, please contact us at (702) 947-7200 or email us at alum@tiso.com.

We are always interested in informing our alumni and friends of significant situations that occur throughout your lives. Our stories are submitted by faculty, alumni and staff. We aim to provide a diverse selection to you! This is your newsletter, if there is something you want to see or that you want to help make happen, please let us know! We are always open to suggestions. Your feedback and ideas are vital in our planning of alumni events and services.

Alumni Spotlight - Interview with Kimberly Barnes



Kimberly Barnes is a recent graduate from The International School of Hospitality, earning her certificate in Conference Management and Event Planning.

Before coming to The International School of Hospitality, Kimberly worked in the event industry in marketing for the Applied Computer Solutions Race Team. Kimberly also assisted in event coordination for several golf tournaments, including U.S. Open Tours.

Kimberly has the privilege of completing her externship in Guangzhou, China as a Guest Relations

Officer. She is training as a manager for the Intercontinental Hotels Group. Kimberly has always dreamed of working abroad to strengthen her communication skills and expand her knowledge in the hospitality industry.

Kimberly hopes to return to her hometown, Long Beach, California, and continue working for Intercontinental Hotels Group. Kimberly would like to advance her career training and become a Meeting and Event Planner for any of the Intercontinental Hotel locations.

1. What attracted you to TISOH?

I was looking for something that was "tailored" to train me in the career path I was interested in. After looking into several different options, TISOH was clearly the best choice.

2. Tell us about your TISOH experience. What course did you take? What aspect was the most rewarding?

TISOH was great for me because I was able to learn from people who are not only in the Event Planning industry, but they were all so enthusiastic about teaching us the meeting and events planning course. The most rewarding thing would have to be the window of opportunities TISOH has opened up for me.

3. In your externship experience in Guangzhou, China, what do your professional responsibilities entail? What is the best part of your externship?

My current position at Crowne Plaza is a Guest Relations Officer-Management Trainee, my main focus is to ensure that our guests are happy. I have planned small outings for our guests as well as working with other the management teams to create events at the hotel so we can continue to entertain and maintain guest satisfaction. The best part about being at the Crowne Plaza in Guangzhou, China would have to be the networking. I have met so many great people from all over the world.

4. What lessons are you learning in your externship that you will always keep with you?

I am learning so much about myself and finding that my work here will only improve my ability to work in any career in hospitality. I have realized that hard work and believing in yourself really can get you anywhere.

5. Tell me about some of the people you've met while working at the Crowne Plaza Hotel in Guangzhou, China?

I have the pleasure of working under some of the best managers here at Crowne Plaza in Guangzhou and these people alone are an honor to know. Of course, I have the opportunity to meet with our guests and each of them brings something different to the hotel, and even to my life. I really have learned so much from our guests.

6. What are some of the projects you are currently working on for the Crowne Plaza Hotel in Guangzhou, China?

I am currently working on planning our World Cup event at the hotel. It has been great getting to work with our Food and Beverage team to produce a fun and exciting event.

7. What do you do when you are not working?

I find that there is not much downtime here seeing that I live and work at the hotel. But, I really enjoy it because when I'm not "on duty" I'm usually mingling with our guests. And of course, on the random weekends I make sure to stop into Hong Kong for shopping, and I'm looking forward to some more travel opportunities around China!

8. In one word, how would you describe your experience with TISOH?

Rewarding

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